



## Court Collaborations

*By Presiding Judge Norman Davis*

### In this Issue

Investiture Ceremonies .....2

FARE Program Receives Award.....3

Employee Anniversaries.....6

Courtside Photos.....7

The *Judicial Branch News* is an online newsletter published by the Media Relations and Community Outreach Department.

If you wish to contribute to this newsletter, please send articles, news items, photos or other correspondence to: [karra@superiorcourt.maricopa.gov](mailto:karra@superiorcourt.maricopa.gov).

***“Equal Justice Under Law”***



It was recently pointed out that as of today, August 24, 2011, my staff and I will have completed 444 days in the chambers of the Presiding Judge. That is just over a year and two months, and seems an appropriate time to reflect on our court’s strong sense of mission and continuing commitment to excellence in judicial branch services.



*Norman Davis*

Over this time, I have become increasingly aware of our court’s many partnerships and a genuine spirit of collaboration in working with other branches of government, the bar and stakeholders. Judicial officers and court personnel clearly recognize the importance of a systemic approach to identifying issues and solutions, and the need to involve others – courts, individuals, agencies – as borne out by our innovative court and probation programs.

I commend our judicial officers, court staff and stakeholders for their hard work in these joint endeavors, including, for example:

- McJustice, a consortium of the major law enforcement and justice agencies in Maricopa County, is dedicated to exploring problems in the criminal justice system and collaborating on solutions from a systemic point of view. It has been in existence since 1989. Although on hiatus for a period of time, recent meetings of the court and various law enforcement agencies have been well-attended by agency decision makers interested in addressing critical issues, including SB 1070, attorney visitation at the new criminal tower, expert contracts, expanded use of video hearings and juvenile court services.

- Capitalizing on a model program out of San Diego, the municipal courts of Phoenix, Tempe, and Glendale, along with prosecutors and defense attorneys, founded the Maricopa Regional Homeless Court, located at Maricopa County’s Lodestar Day Center Campus. Working with the founding courts and the Board of Supervisors, Superior Court is assisting with program expansion to include additional municipal courts and the justice courts.

- Recognizing that many veterans return to the community with difficulty, overcome by substance abuse, alcoholism and behavioral health issues, Veterans Court is an attempt to identify veterans involved in the justice system at an early stage and to provide a single point of access to needed services.

## News and Notes

### ***Court Collaborations - Continued from Page 1***

This is a collaboration of city, county, state, federal and community stakeholders, who share information and provide assistance.

- Judges, commissioners and court staff are working closely with our Court Technology Services and Research and Planning Departments to enhance the iCIS case management system, with streamlined business processes targeted for the 24 hour initial appearance court this fall.

- In collaboration with County Management, our court management team is developing a long term master space plan for the downtown court complex, integrating the Criminal Court Tower with existing court facilities. These plans include co-location of family court services at the East Court Building, a Juvenile Court Center pilot project, a new Grand Jury Center at the West Court Building, and extensive renovation of existing courtroom floors.

- Working closely with justice system stakeholders to improve public safety, the court has successfully reconciled some 20,000 arrest warrants with criminal justice agency data repositories. As part of this initiative, CTS has developed a new, court-wide warrants screen in iCIS.

My sincere thanks to our dedicated judges, commissioners and staff, for your tireless work in these and other system improvement efforts. Our community is well served by your “service above self” and the close working relations we enjoy with other justice stakeholders.

### **Two Judges Sworn-in at Investiture Ceremonies**



Arizona Supreme Court Chief Justice Rebecca White Berch administers the oath of office to Judge Danielle J. Viola during her investiture ceremony in the Board of Supervisors Auditorium in Phoenix.



Arizona Supreme Court Chief Justice Rebecca White Berch administers the oath of office to Judge Michael Herrod during his investiture ceremony in the Board of Supervisors Auditorium in Phoenix.

## News and Notes

# CTS Receives Award for FARE Program

The 2011 CIO 100 Awards honor 100 companies that exemplify the strategic partnership of IT and business. Superior Court's Fare Program was chosen as one of the top 100 programs to receive this honor.

**Project Description:** As the IT department for the Judicial Branch of Arizona in Maricopa County, Court Technology Services was under pressure to find a way to improve collections of fines, fees and other court-ordered financial obligations following two declared financial crises, in fiscal years 2002-2003 and 2008-2009. The result is the statewide Fines/Fees and Restitution Enforcement (FARE) program. One part of the program, Backlog FARE, put in place an automated, Web-based payment system that made it much easier for individuals to submit payments than it had been under the previous system. It also made it easier to share case and financial data between the courts and various government agencies. FARE has nearly doubled the monthly take of delinquent collections, and in calendar year 2010 it brought in over \$1.5 million more than had been collected using the older process, even though it had not been implemented for the full year in some courts.

The screenshot shows the CIO 100 2011 website interface. At the top, there is a navigation bar with 'CIO' in a large red font, followed by links for 'White Papers', 'Webcasts', 'Solution Centers', 'IT Jobs', 'Council', and 'Events'. Below this is a secondary navigation bar with 'NEWS', 'ANALYSIS', 'BLOGS', 'SLIDESHOWS', and 'VIDEOS'. A 'DRILLDOWNS' menu is open, listing categories like 'Applications', 'Careers', 'Cloud Computing', 'Data Center', 'Mobile', and 'Operating Systems'. The main content area features the 'CIO 100 2011' logo and a link to 'View All 2011 Winners'. The featured profile is for the '2011 Winner Profile: Judicial Branch of Arizona, Maricopa County'. It includes social media sharing options (Twitter, Facebook, LinkedIn) and a detailed project description, project type, business functions, and business goal.

**CIO 100 2011**  
View All 2011 Winners »

**2011 Winner Profile**  
**Judicial Branch of Arizona, Maricopa County**

2 | [Share](#) 0 | [Share](#) 0 | [Like](#)

**PROJECT DESCRIPTION:** As the IT department for the Judicial Branch of Arizona in Maricopa County, Court Technology Services was under pressure to find a way to improve collections of fines, fees and other court-ordered financial obligations following two declared financial crises, in fiscal years 2002-2003 and 2008-2009. The result is the statewide Fines/Fees and Restitution Enforcement (FARE) program. One part of the program, Backlog FARE, put in place an automated, Web-based payment system that made it much easier for individuals to submit payments than it had been under the previous system. It also made it easier to share case and financial data between the courts and various government agencies. FARE has nearly doubled the monthly take of delinquent collections, and in calendar year 2010 it brought in over \$1.5 million more than had been collected using the older process, even though it had not been implemented for the full year in some courts.

**PROJECT TYPE:** Business intelligence, Business process management, Databases/data warehouse

**BUSINESS FUNCTIONS:** Accounting & finance, Customer service/support, Order processing/fulfillment

**BUSINESS GOAL:** Financial

**CIO:** David L. Stevens, CIO

## APD Chief Win Prestigious Honor

Adult Probation Chief Barbara Broderick is the 2011 recipient of the National Association of Probation Executives' Dan Richard Beto Award. This award, created in 2005, recognizes individuals who have distinguished and sustained service to the probation profession.

"This highly coveted award is a very prestigious honor, and it is very gratifying that others are finding out what we already know about Barbara and her quest for excellence in all she does," Presiding Judge Norman Davis said.

Founded in 1981, the National Association of Probation Executives (NAPE) is a professional organization representing the chief executive officers of local, county and state probation agencies.

## Volunteers Fill Vital Roles in Court Programs

A couple of years ago, the recession and the increasingly growing tough economic climate put Maricopa County Superior Court in a position to make difficult budget cuts and eliminate successful programs and jobs. The road to economic recovery has been slow and despite the economic conditions, Superior Court has been able to maintain a high-level of social responsibility by keeping many of its existing programs alive by relying on a volunteer workforce.

“Our programs help the communities in which we live and work by keeping them safe and protecting those who are vulnerable,” Court Administrator Marcus Reinkensmeyer said. “We have programs that help children, adults and the elderly.”

Superior Court’s volunteer programs include:

**Maricopa County Juvenile Probation** - Citation Diversion Probation Officer , Teen Court, Community Justice Panel, Drug Diversion, Drug Court, JCORPS, Programming Detention, Administrative Services, Research and Development, Juvenile Electronic Tracking System and CSB Field Services

**Probate/Comprehensive Mental Health Court** - Guardianship Review Program

**Juvenile Court Administration** - CASA, JLAP, National Adoption Day, Internships

**Maricopa County Adult Probation** - APD Adult Education Program, School of Social Work or Counseling Internships, Employment Resource, Coordinator, Internships and Work Furlough Program

**Superior Court** - Internships, Courthouse Experience and Judge Pro Tempore

## Probation Officer Receives Purple Heart



Recently, Bill Harkins, a former Task Force Officer and current Maricopa County Adult Probation Officer, was presented the Purple Heart Award from the US Marshals Service.

Harkins was wounded on August 3, 2005 when he was part of an operation to apprehend a fugitive. Chris Dudley, deputy director of the US Marshals Service, came to Phoenix to present the award to Harkins.

Pictured left to right – Adult Probation Deputy Chief Saul Schoon, Adult Probation Officer Bill Harkins and Adult Probation Deputy Chief Therese Wagner

# News and Notes

## Court Hires Two Interpreters

## Promoting Cultural Diversity



Beatrice Moreno, who is a Judicial Clerk Lead in the Criminal Department's Early Disposition Court (EDC), was recently appointed as co-chairperson to the board of directors for the Maricopa County Hispanic Network.

*Beatrice Moreno*

The vision of the Hispanic Network is to form a united and cohesive organization that respects the quality of the public services offered to both court staff and to the community as a whole, by serving as a catalyst for meaningful change within Maricopa County.

Their mission is to promote cultural diversity within all levels of County government, with a commitment to excellence through leadership, education, training, and service throughout Maricopa County.

**Dr Christopher Bleuenstein**  
**Deputy Criminal Court Administrator**

Court Interpretation and Translation Services has hired Jeremy Brunson (American Sign Language) and Luis F. Hernandez (Spanish) as its newest interpreters. Pictured: Jeremy Brunson (left) and Luis F. Hernandez (right)

## New CASA Class Sworn-in



Commissioner Terri Clarke swears-in the newest class of court appointed special advocates.

# Employee Anniversaries

## 5 Years

**Tracey Tompkins** Court Recording Monitor  
**Larry Schulze** Judicial Assistant-Classified  
**Jacqueline Wurm** Judicial Clerk  
**Christopher Miller** Juvenile Detention Officer  
**Alphonso Bryant** Juvenile Probation Officer  
**Patricia Lozano-Garcia** Security Officer II  
**Cindy Maldonado** Security Officer II  
**Carol Scott** Security Officer II  
**Christopher Levine** Judicial Assistant-Classified  
**Kayla Cathcart** Adult Probation Officer  
**Erica Ephriam** Adult Probation Officer  
**Christopher Fox** Adult Probation Officer  
**Alejandra Garza** Adult Probation Officer  
**Kathryn Graham** Adult Probation Officer  
**Joseph Paladini** Adult Probation Officer  
**Katherine Schiets** Adult Probation Officer  
**Terry Short** Adult Probation Officer  
**Pamela Dalzell** Business/Systems Analyst  
**Kelly Huerta** Judicial Assistant-Classified  
**William Janowicz** Judicial Clerk  
**David Johnson** Judicial Clerk  
**Gisela Stock** Judicial Clerk Associate  
**Deborah Barnaby** Judicial Clerk Associate  
**Karen Roush** Management Analyst  
**Julie Anderson** Surveillance Officer  
**Veronica Fierro** Judicial Assistant-Classified  
**Javier Osornio** Judicial Clerk Associate

## 20 Years

**Hector Ramos** Adult Probation Officer  
**Steven Lessard** Adult Probation Division Mngr  
**Cheryl Newcomer** Case Administrator  
**Janis Scanlon** Judicial Clerk Lead  
**Stephanie Garner** Juvenile Probation Officer

## 10 Years

**Mary Ruelas** Judicial Clerk Associate  
**Gregory Cotronakis** Juvenile Detention Officer  
**Pamela Hall-Blake** Juvenile Probation Officer  
**Shana Leach** Juvenile Probation Officer  
**Amanda Martinez** Juvenile Probation Officer  
**Emelda Dailey** Program Coordinator  
**Hance Wilhite** Lead Comm Systems Operator  
**Devon Clifford** Juvenile Detention Officer  
**Jacek Slowinski** Programmer/Analyst - Sr/Ld  
**Joann Paulus** Business/Systems Analyst  
**Cynthia Markovic** Judicial Clerk Lead  
**Cheri Clark** Justice System Administrator  
**Robert Casillas** Juvenile Detention Officer  
**Eric Lavine** Juvenile Detention Officer  
**Demond Pride** Juvenile Detention Officer  
**Harry Turner** Security Officer II

## 15 Years

**Luann Keil** Judicial Assistant  
**Bonnie Fellenz** Judicial Clerk  
**Pamela Lim** Juvenile Probation Officer  
**Robert Noble** Juvenile Probation Officer  
**Carol Coronado** Case Administrator  
**James McDonald** Programmer/Analyst  
**Karen Westover** Superior Court Deputy Admin  
**Shelby Demassari** Judicial Assistant  
**Maureen Legeune** Juvenile Probation Officer

## 25 Years

**Kim Boettcher** Adult Probation Officer  
**Elizabeth Forton** Adult Probation Officer  
**Joann Tinajera-Arens** Adult Probation Officer  
**Douglas Frantz** Adult Probation Officer Supv  
**Sherry Smithee** Judicial Clerk Supervisor

## 30 Years

**Scott Loos** Court Interpreter Team Leader

# Courtside Photos



*Adult Probation's Deputy Chief Zachary Dal Pra has retired after more than 30 years of service with Maricopa County. Left - Court Administrator Marcus Reinkensmeyer (right), at Zach's retirement party, thanks Zach for his many contributions to Adult Probation. Right - County Supervisor Andrew Kunasek (left) and Adult Probation Chief Barbara Broderick*



*A delegation from the Mexican State of Morelos, which is located south of Mexico City, visited Superior Court on August 8th. The group, hosted by the Arizona Attorney General, had a strong interest in the operation of Superior Court's Criminal Department. The dignitaries included: Pedro Luis Benitez Velez, Attorney General of Morelos and Hugo Bello, former Attorney General.*