



PROTECTIVE PROCEEDINGS DURING COVID-19

Victims of domestic abuse, stalking, or harassment, including workplace harassment, may request a Protective Order from the Maricopa County Superior Court.

For any person in need of a protective order, **please remember that if you are in immediate danger, call 911.** For after business hours and on weekends, you may call your local law enforcement agency.

The following provides guidance for securing a protective order from the Superior Court. Protective orders may also be sought from municipal and justice courts and those courts have their own procedures.

The Maricopa County Superior Court continues to process petitions for protective orders as part of the Court's essential functions. This service is **Monday to Friday, from 8:00 a.m. until 5 p.m.** each day.

For an order of protection, an injunction against harassment or other protective order, you can begin the process by using your home computer, tablet, mobile phone or other access to the internet. If initiating the process at home is safe, you are strongly encouraged to use this system as it will result in significant time-savings at the courthouse, enhance social distancing and reduce exposure during the current pandemic. The system is user friendly and easy to navigate. Use of the AZPoint system does not, however, eliminate the need to appear in person at the Superior Court to secure a protective order.

To secure any form of protective order, the party must appear at the Maricopa County Superior Court Complex in downtown Phoenix, which is located at **201 West Jefferson**. (The other Superior Court locations in Mesa, North Phoenix and Surprise are not open at this time, but all Justice Court sites continue to operate.) After you have been cleared through security, you will be directed to the Law Library Resource Center where a representative will assist with the process. Throughout the process, social distancing protections are in place.

To complete required forms, go to: <https://azpoint.azcourts.gov/>

AFTER ENTERING THE AZPOINT SYSTEM:

- Answer all of the step-by-step questions;
- After you answer all the questions, the system will provide a reference number, which you should save as you will be asked for your reference number when you appear at court;
- Call 602.506.5572, the Law Library Resource Center, and provide the reference number to the staff; and
- Staff will provide additional instructions, which will include instructions for your court appearance.

FOR MORE INFORMATION ABOUT AZPOINT OR FILING A PROTECTIVE ORDER, THESE RESOURCES ARE AVAILABLE:

- azpoint.azcourts.gov
- National Domestic Violence Hotline at 1.800.799.7233
- The Arizona Coalition to End Sexual & Domestic Violence at 1.800.782.6400

GET HELP
TODAY

*REMEMBER

Initiating the process from home should only be done so long as it is safe. If attempting to enter the responses at home is not safe, you may come to the courthouse at 201 West Jefferson, Phoenix, AZ.