

JUSTICE

Access
to
Justice

Competent
and
Engaged
Workforce

Delivery
of
Services



Governance
and
Accountability

Branch
Infrastructure



Effective
Case
Management



Judicial Branch of Arizona

in Maricopa County

Annual Report of Operations
July 1, 2016 - June 30, 2017

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Honorable Janet E. Barton

Presiding Judge



Raymond L. Billotte

Judicial Branch Administrator

Mission

We are dedicated to providing a safe, fair and impartial forum for resolving disputes, enhancing access to our services, and providing innovative, evidence based programs that improve the safety of our community and ensure the public's trust and confidence in the Judicial Branch.

Vision

We are committed to excellence and the principles inherent in the rule of law....
Every person, every day, every time.

Values

- ◇ Fairness
- ◇ Respect
- ◇ Integrity
- ◇ Innovation
- ◇ Safety



To the Citizens of Maricopa County,

We are pleased to present our Annual Report of Operations for the period ending June 30, 2017. We encourage you to take a few minutes and look over the work of our Court during this past fiscal year.

The role of Courts is critical to ensure the Rule of Law is achieved in our society. In support of this lofty tenet of democracy, the Judges, Commissioners, and employees of the Judicial Branch of Arizona in Maricopa County are committed to providing an accessible, fair and impartial forum for the timely resolution of disputes; providing consistent and equal application of the law; creating a safe, dignified environment; and employing innovative and proven practices that help improve safety in our communities and enhance the public's trust and confidence in our work.

In Fiscal Year 2017, we again focused our efforts on enhancing 5 strategic focus areas. Each of these areas is directly linked to supporting our Constitutional mandates, statutory obligations, and stated Mission.

- ◇ Access to Justice and Delivery of Services
- ◇ Procedural Fairness, Effective Case Management, and Efficient Operations
- ◇ Competent and Engaged Workforce
- ◇ Judicial Infrastructure – Technology, Facilities, Security
- ◇ Judicial Branch Governance and Accountability

Our work in Fiscal Year 2017 would not have been possible without the diligence and dedication of the Superior Court Judges, Commissioners and Branch employees. We are also grateful for the support and cooperation of our justice system partners and stakeholders, including the Maricopa County Board of Supervisors, County Attorney, Sheriff, Public Defense Agencies, and Clerk of Court in helping the Court ensure the justice system in Maricopa County is a model for state judicial branches nationwide.



Janet E. Barton

Presiding Judge



Raymond L. Billotte

Judicial Branch Administrator

POINTS OF PRIDE!

Every department across the Judicial Branch strives to carry out the mission of the Branch, bring the vision to fruition, and exhibit the Branch's values. As a Judicial Branch, we are proud of our mission, vision and values, and we take pride in the work accomplished. The Judicial Branch's Strategic Project Areas for Fiscal Year 2017 were:



Locations

Regional Court Center Visitors in Fiscal Year 2017

Southeast: 424,907	Northeast: 276,165	Northwest: 173,732	SE Juvenile: 115,312	Durango: 246,155
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Downtown Court Complex Visitors in Fiscal Year 2017: 1,026,820

- Northwest
14264 W. Tierra Buena, Surprise, AZ 85374
- Durango
3131 W. Durango, Phoenix, AZ 85009
- Downtown
201 W. Jefferson, Phoenix, AZ 85003
- Northeast
18380 N. 40th Street, Phoenix, AZ 85032
- Southeast
222 E. Javelina Drive, Mesa, AZ 85210
- Southeast Juvenile
1810 S. Lewis, Mesa, AZ 85210-6234



Over
3200
employees work in
the Judicial Branch in
Maricopa County.

There are
47
Judicial Branch facilities
throughout
Maricopa County,
including Superior
Courthouses, Justice
Courthouses, and
Probation Offices.

4.2M

2015 Census for Maricopa
County

IN ARIZONA

61%
of Arizona
residents
live in
Maricopa
County

9.2%
growth in
Maricopa
County
since 2010

NOTEWORTHY

35.7%
Growth rate
since 2000.
Maricopa was
among the top
10 fastest
growing Counties
between
2000-2010.

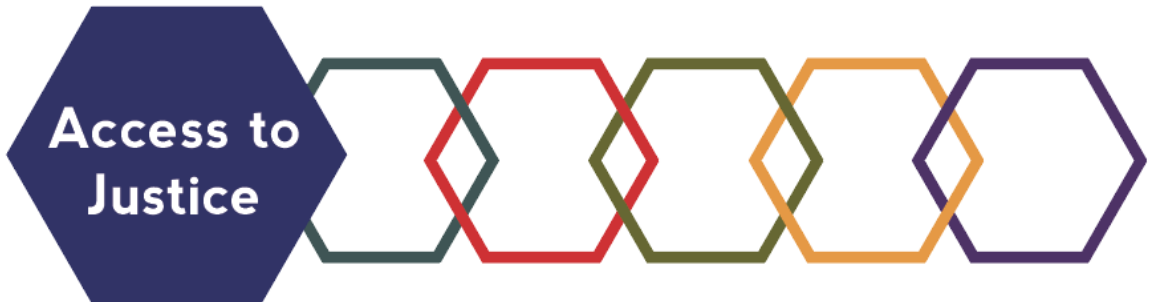
IN THE UNITED STATES

4
Fourth
largest trial
court
jurisdiction

24
More
populated
than 24 states'
individual
populations

Access to Justice

Diverse populations need multiple ways to access court and adult and juvenile probation services. They may live in remote areas or lack transportation to get to court or probation facilities. Low income judicial branch users and offenders may not be able to afford legal representation or document preparers. Language, literacy and culture also can prevent access. The Judicial Branch is proud of the many projects it has undertaken over the last year that have improved self-help services, language assistance, signage, online access to information and personal assistance to help Judicial Branch users and offenders find their way.



Strategic Project

Public Survey for Access at Non-Traditional Times and Locations

The Research and Planning Department administered a survey to explore the non-traditional court times and locations in which Judicial Branch users would be most interested. Results indicated that additional advertising and education could help guide the public to existing services that would meet their needs. Additionally, an increased online presence could reduce barriers to justice in terms of both time and location. In Fiscal Year 2018, the Judicial Branch will be exploring these and other methods to increase our availability and service to our constituents.





AmeriCorps Members

The AmeriCorps program was added to the Southeast Regional Court Center to help more patrons at that busy location.

Juror Communication

The Jury Department staff answered 118,890 calls in Fiscal Year 2017, providing the public the information needed to contribute to the pursuit of justice through trial participation.

Problem Solving Courts

Several Problem Solving Courts in Maricopa County improve access to justice for populations that may experience additional barriers, including:

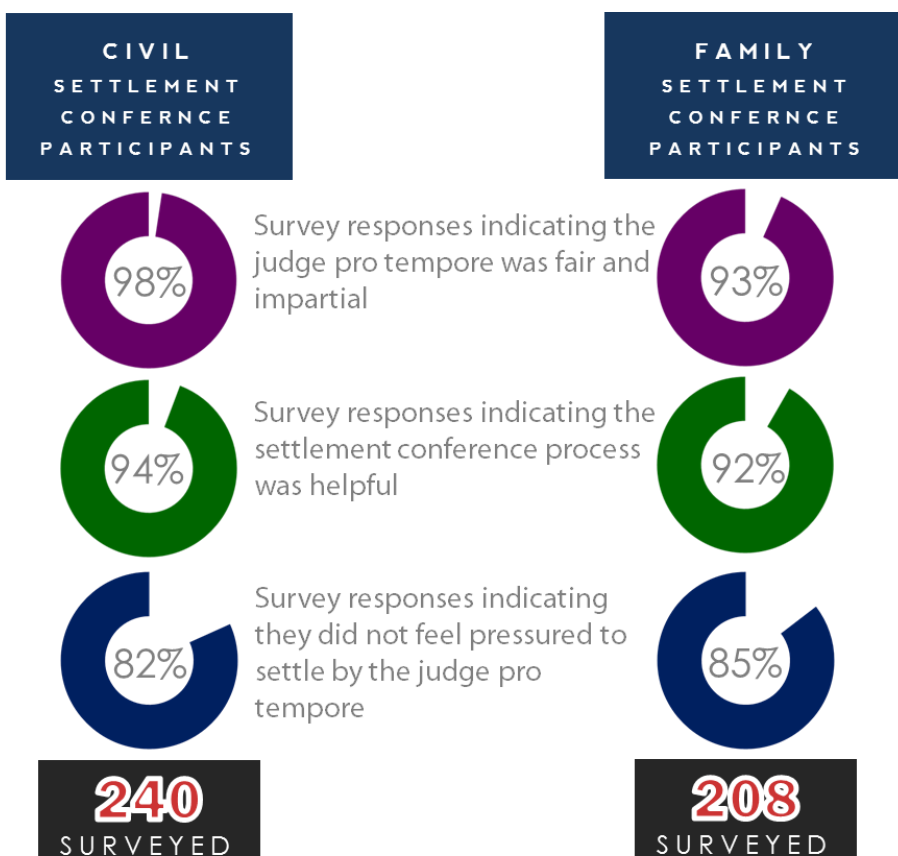
- Spanish Language Therapeutic DUI Court
- Native American Therapeutic DUI Court
- Regional Homeless Court
- Veteran's Court

Teen Court

Juvenile Probation expanded Teen Court Programs by working with the Arizona Foundation for Legal Services and Education. In Fiscal Year 2017, 628 youth were trained as volunteers and 2,858 teen court hearings were held.

Alternative Dispute Resolution (ADR) Participant Survey

All ADR participants are invited to provide feedback about their experience through a survey, upon completion of ADR.





Commissioner Ireland and staff participate in the Veteran's StandDown

Veteran's StandDown

The Judicial Branch of Arizona in Maricopa County participated in the Veteran's StandDown where community-based organizations provide veterans with access to resources and services, including the justice system. Nine courtrooms were operational over 2 days thanks to judicial officers, bailiffs, court reporters, adult probation, court technology, the Clerk of Court, prosecutors, public defense attorneys, and many others who volunteered their time to provide veterans with greater access to justice. The Criminal Department heard 240 matters and served 154 veterans. The Family Department served nearly 30 veterans, providing referral services, and assisting them in completing paperwork.

Child Support Assistance

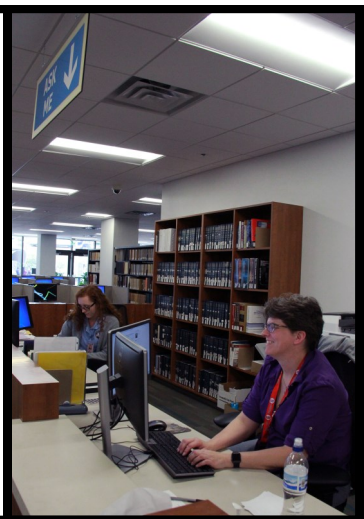
Family and Juvenile Departments worked with the Attorney General's divisions that represent the Division of Child Support Services and the Department of Child Safety. The objective was to increase awareness of child support services available to families raising children within the extended family, as well as providing more efficient means to direct child support to those persons that are raising the children during times when the parents are not able to do so.

Law Library Resource Center (LLRC)

The LLRC has forms to aid self-represented litigants, as well as attorneys. In addition to the main location at the Downtown Court Complex, each of the regional locations has computers, forms assistance, and help finding legal information available for all citizens of the county and others who may have to use the Court. Services are also offered online, via email, and telephonically to ensure that all those who need help can get it.



The LLRC provides professional assistance and work space.



Delivery of Services

The Judicial Branch provides an array of services to improve efficiency and effectiveness. Collaborating with service providers in the community bridges gaps in services and meets the growing demand for services throughout the Judicial Branch. By further enhancing services, the Judicial Branch can be proud of the positive impact on those using our services, and the surrounding communities.



Strategic Project

Collaborate to Provide Treatment Services to Probationers

Adult Probation collaborated with treatment providers for probationers, as success on probation and avoiding criminal behavior often requires treatment services. In collaboration with partner agencies like AHCCCS, access to treatment and care coordination improved in Fiscal Year 2017, including:

- 288 healthcare enrollment application submissions.
- 157 health literacy classes delivered to 1,751 probationers.
- 510 probationers graduated from the cognitive-behavioral program, Thinking for a Change, an increase of 23% over the previous Fiscal Year. Program capacity was expanded through partnerships with 2 community-based providers.
- 622 probationers were released from jail to residential substance use disorder treatment, an increase of 304% over the previous Fiscal Year.
- 510 probationers were referred to outpatient mental health and/or substance use services with appointments scheduled within 7 days following release from jail.
- Clinicians employed by Adult Probation started using an electronic health record to enhance care coordination with other treatment providers.
- Adult Probation partnered in the development and implementation of RELINK, a new reentry program with Maricopa Integrated Health System that provides health and social services to young adults reentering the community from jail.

Delivery of Services

Civil Commercial Court Pilot

The Arizona Supreme Court enlisted the Superior Court in Maricopa County for a 3-year pilot aimed at resolving business cases faster, and at lower costs. Now in the second year of the pilot program, with over 600 cases, the National Center for State Courts will conduct a thorough and impartial evaluation for the Arizona Judicial Council to determine if these goals are being met.

Procedural Justice as an Alternative to Contempt

The Family Department began collaborating with the Arizona Department of Economic Security, Department of Child Support Services on a grant regarding Procedural Justice as an Alternative to Contempt. Beginning October 1, 2017, this program enhances service to obligors to remove barriers preventing financial support of their children. The services may include employment, legal, education, and other services within the community as well as mediation to assist parents in establishing a plan for their parenting time.





AmeriCorps Assisted With:

82,291 of 119,363	Information Desk Inquires
17,399 of 70,738	Customer Service Inquiries
3,011 of 31,079	Protective Orders
872	Court-user Escorts

AmeriCorps Services

AmeriCorps members assisted court patrons with many of the services offered by the Law Library Resource Center (LLRC), including information desk and customer service inquiries, protective orders, and escorting court users to other court locations. The LLRC provides various types of assistance to court users, the judicial bench, and the bar.



Mediation Externship

Through continued collaboration with Arizona State University (ASU) Lodestar Mediation Clinic, the Alternative Dispute Resolution Department coordinated settlement conference observations for ASU Law students. The opportunity to observe settlement conferences is an invaluable experience for students, and makes the Mediation Clinic the most unique class in the law school's curriculum.

Juvenile Mediation Program

Via collaboration throughout the child welfare system and Casey Family Programs, the Juvenile Department sought to increase preparation for, and meaningful participation in, mediation. Three primary goals were identified to achieve efficiency and efficacy in mediation practice:

1. Improve mediator skills and time management with the court system.
2. Improve parent engagement.
3. Improve mediation preparation and prior communication or disclosure amongst the parties.

Preliminary data collection from pilot mediations indicated that the enhanced mediation achieved statistically significantly more agreements, and was associated with more vacated hearings.

Hugs and Hand Contact for Detained Youth

In March of 2017, Juvenile Probation modified procedures to allow for limited physical contact, such as hugs and hand-to-hand contact, between youth and family members. More than 2,200 visits have occurred under the new procedures with overwhelming support from youth, parents and staff, with parents reporting feeling more connected to their children during this stressful and difficult time.

Probate Guardian Review Program

The Guardian Review Program, a non-mandated program, continues to make strides in visiting adult wards under guardianship in Maricopa County. In Fiscal Year 2016, 49 wards had not been visited for a Guardianship review in 8-10 years, down from 145 in Fiscal Year 2015; now, in Fiscal Year 2017 only 20 wards fall in this range. Diligent efforts are being made to bring that number to zero. These results are even more impressive in light of the 6-7% annual growth in active guardianship cases, with approximately 8,200 active cases in Fiscal Year 2017. The Guardian Review Program will continue focusing on reducing the potential for the abuse of vulnerable elderly and disabled wards through reviews, education, and raising awareness in the community.

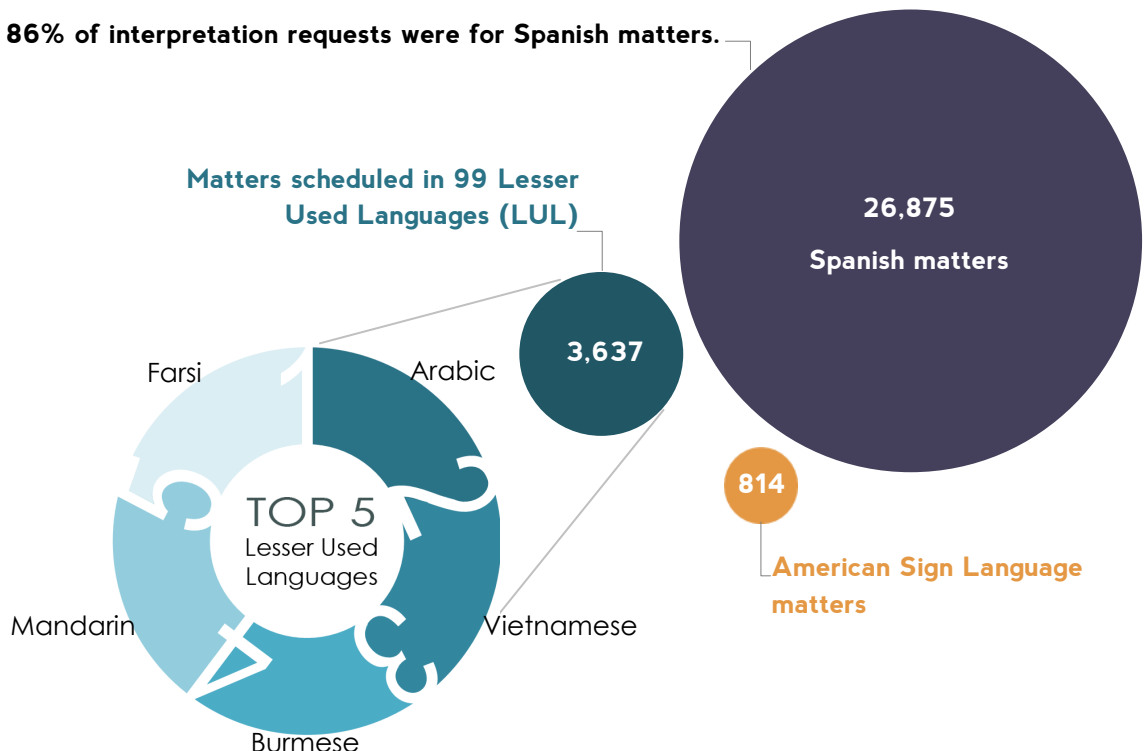
Early Disposition Court

In Fiscal Year 2017, Early Disposition Court, which offers treatment to drug offenders in hopes of stopping the cycle of drug addiction, adjudicated 4,524 cases, compared to 3,991 in Fiscal Year 2016, more than a 13% increase. Successfully completing the drug treatment program often results in case dismissal.

Interpretation and Translation

Court Interpretation and Translation Services (CITS) provided language assistance in 31,326 matters across the Judicial Branch.

86% of interpretation requests were for Spanish matters.





Cindy McCain speaks at the Human Trafficking Summit

Human Trafficking Summit

The Juvenile Department sponsored a 2-day summit to discuss the causes and effects of human trafficking, by collaborating with a host of stakeholders that would be able to provide the response and resources for survivors to access the justice they deserve.

The summit focused on advocating for youth and teaching others how to create a relationship of trust and open communication, creating rapport, and empowering children who have been abused and traumatized to focus on their inner strengths as ways to move forward and become self-sufficient, productive adults. The event culminated in action plans for coordinated responses between the Juvenile Court, law enforcement, service providers, stakeholders, and the community.

Community Partnerships

Juvenile Probation Department (JPD) partnered with the Mesa Public School District to improve the response to truancy, reducing truancy citations by 83% during the first 6 months of 2016 to 2017, with an overall decrease of 52% (1,136 in Fiscal Year 2016 to 544 in Fiscal Year 2017).

JPD partnered with the Family Involvement Center to improve family engagement through programs like parent-to-parent peer support with improved access to on-site services at the Durango location.

Lastly, JPD partnered with a local dental school that enabled JPD to offer basic dental services to 4 to 8 detained youth per month.

Problem Solving Courts

Many Problem Solving Courts throughout the Judicial Branch seek to deliver a variety of services to assist special and unique populations. These include:

- Therapeutic Drug Court
- Domestic Violence Supervision Program
- Therapeutic DUI Court
- Family Child Support Accountability Court
- Family Child Support Enforcement Court
- Family Treatment Court
- Seriously Mentally Ill Probation Violation Court Program
- Juvenile Transferred Offender Program (JTOP)



Judge Coury presides over the Juvenile Transferred Offender Program graduation



Effective Case Management and Efficient Operations

The Judicial Branch is committed to resolving legal matters in a timely, fair, and efficient manner. The Branch will continue to strengthen caseflow management practices and systems, and use other technology to improve timeliness and efficient operations. The Judicial Branch takes pride in our ability to simplify court procedures, implement practices that reduce delay and wait times, ensure timely resolution, provide timely services to judicial branch users, and enhance operations.



Strategic Project

Evaluate Probation Case Management System

An electronic presentence report was fully implemented in the Adult Probation Department (APD), enhancing the Judicial Branch e-sentencing project. This advance expedites delivery of the presentence report to stakeholders and increases efficiency, quality assurance, and consistency. APD completed 13,609 presentence reports during the year. Additional forms and reports are being converted to web-based forms to further improve case management practices in APD.

<ul style="list-style-type: none"> ✓ Improved delivery time ✓ Increased efficiency ✓ Quality assurance ✓ Consistency 	Michael K. Jeanes, Clerk of Court *** Electronically Filed *** T. Alameda, Deputy 8/3/2017 10:46:00 AM Filing ID 8549674				
	MARICOPA COUNTY SUPERIOR COURT SENTENCING/DISPOSITION SHEET				
	<u>DEFENDANT:</u>		<u>AGE/DOB:</u>		
	<u>SENTENCING DATE:</u> JULY 26, 2017				
	<u>JUDGE/DIVISION:</u>				
	<u>CASE NO.:</u> CR2017		<u>APO:</u>		
	COUNT 001				
	AS AMENDED, §13-1204 AGGRAVATED ASSAULT, FELONY 6 UNDESIGNATED				
	A.R.S. §13-1203, 13-1204, 13-604, 13-701, 13-702, 13-707, 13-801, 13-802				
	DATE OF OFFENSE: 3/19/2017 NON DANGEROUS - NON REPETITIVE				
<u>PRIOR CONVICTIONS/CONFINEMENTS/PROBATIONS:</u>					
<u>FELONY:</u>		<u>PRISON:</u>		<u>PROBATION:</u>	
<u>MISDEMEANOR:</u>		<u>JAIL:</u>			
<u>JUVENILE:</u>		<u>DOJC:</u>		<u>PROBATION:</u>	
<u>PLEA AGREEMENT:</u>					
<u>REST/REIMBURSE:</u>		<u>FINE:</u>		<u>COMMUNITY SERVICE:</u>	
<u>RECOMMENDATIONS</u>		<u>DEFENSE</u>	<u>PROSECUTION</u>	<u>APO</u>	<u>VICTIM</u>
<u>SENTENCE/DISPOSITION:</u>					
<u>AGGRAVATION 13-702(C)</u>		<u>MITIGATION 13-702 (D)</u>		<u>COMMENTS</u>	
<u>DAYS IN JAIL:</u>		<u>DISMISS COUNTS:</u>			

Effective Case Management and Efficient Operations

Statistics Automation

The Adult Probation Department streamlined the collection and reporting of monthly statistics through a major automation project, enabling field officers to spend more time on caseload services.

Civil Short Trials

The Civil Short Trial program, administered by Alternative Dispute Resolution (ADR), was enhanced by utilizing the ADR assistant as the bailiff for these stipulated, binding, 1-day, 4-juror trials. This eliminated Civil Department Administration's burden of providing a bailiff to support short trials.

Crossover Youth Practice Model (CYPM)

Since April 2016, the CYPM project has redirected 168 youth away from the child welfare system and dependency court involvement. During Fiscal Year 2017, 56 youths were placed in out-of-home care without unnecessarily being found dependent.

Initial Pretrial Conference Waiver

Criminal Department Administration implemented a new process allowing attorneys to opt out of the Initial Pretrial Conference (IPTC) hearing to encourage more timely case resolutions. The Administrative Order outlined that both parties must agree to the waiver of the IPTC and have complied with applicable rules, the defendant must have been notified of the date and location of the Comprehensive Pretrial Conference Hearing, there are no pending motions, and a written plea offer must have been communicated by the State.

Civil Justice Reform

The civil justice improvement initiatives are the work of Arizona's Committee on Civil Justice Reform. This committee advanced the nation-wide recommendations aimed at reducing the cost of civil litigation and making civil justice more accessible to all. The Civil Department is adapting the case management system to identify and track civil cases based on the recommended 3-tiered structure, shaping discovery limits and deadlines to comport with the complexity of the case.



Settlement Conferences on Demand

In Fiscal Year 2017, the Criminal Department set 3,072 Settlement Conferences on Demand, allowing defense attorneys and prosecutors to jointly ask for a settlement conference to be held within 48 hours of the request. Allowing lawyers to request a specific date for the settlement conference, while assigning the event to a judicial officer based on availability, helped ensure the event not be continued due to scheduling conflicts. This not only increased certainty for the parties, but also allowed for earlier settings and therefore the potential for earlier resolution.



Jury Postcard Summons

This Fiscal Year 2017, the Jury Department made efforts to improve the effective and efficient use of jurors and jury staff resources. Postcard summonses were expanded to the Justice Courts. When postcard summons were implemented in Superior Court the response rate increased by 20%. Additionally, the number of summonses sent in Justice Courts was reduced this year, further improving efficiency for jurors and jury staff.

Criminal Warrants

The eWarrant and eReturn program was designed to provide law enforcement officers an alternative to physically coming to the court to obtain a blood draw warrant or to return the executed warrant. The ease and speed of issuing blood draw warrants electronically increased the efficiency of the judicial process which resulted in continued improvements in the administration of justice and safety for the residents of Maricopa County.

Competent and Engaged Workforce

The Judicial Branch must have competent and engaged employees to fulfill its mission and work toward the vision of the future. The Branch is proud of the efforts made this year to recruit and retain a skilled workforce, train and develop employees, provide career and advancement opportunities, provide resources and equipment needed to do work well, recognize and value the contributions of employees, and provide competitive pay and benefits.



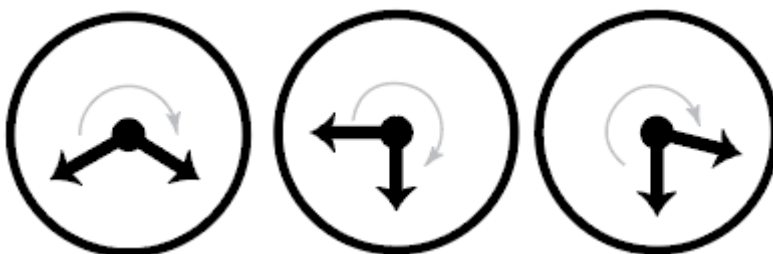
Strategic Projects

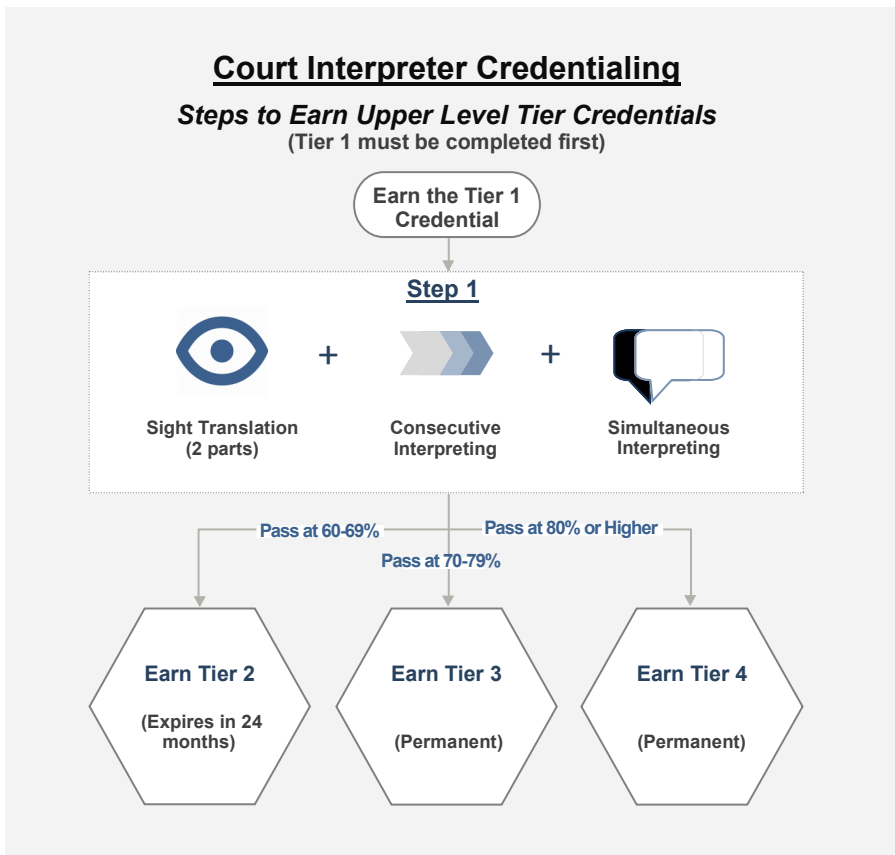
Bilingual Pay

The Spanish bilingual pay differential was reinstated in January 2017 for Superior Court employees. As of June 30, 2017, 109 Superior Court employees began receiving the differential as a result of demonstrated proficiency in Spanish language court interpretation.

Alternative Work Schedules

In an effort to improve employees' work/life balance—a valuable retention tool—and improve air quality conditions in the Phoenix metro area, an Alternative Work Schedules policy was adopted in January 2017. 620 employees attended training and many began working alternative schedules by June 2017.





Increasing Highly Credentialed Interpreters

During Fiscal Year 2017, 6 staff court interpreters earned a tier 3 or 4 credential bringing the percentage of Court Interpretation and Translation Services staff credentialed in the Arizona Court Interpreter Credentialing Program to 60%.

Recruitment Initiatives

Staffing analysts posted 328 jobs that included senior and executive management positions. To promote and advertise positions, analysts attended job fairs at colleges and universities, national career fairs throughout Arizona, posted recruitments on online job boards, and print publications such as the Equal Opportunity Employment Journal. Additionally, videos have been created and added to job announcements for harder to fill positions like Adult Probation Officer, Communications Systems Operator, and Juvenile Detention Officer to provide job seekers a glimpse of the position.

These groups provide important and valuable services for the Judicial Branch and had been experiencing critical recruitment difficulties or issues retaining staff. Implementing adjustments to the salary ranges and increasing individual rates, as well as being competitive in the market and rewarding good performance helped the Judicial Branch continue to provide excellent services to the community by retaining and attracting quality staff.



Competent and Engaged Workforce



Presiding Judge Janet Barton and Judicial Branch Administrator Ray Billotte engage with Judicial Branch employees in a 2 For You presentation.

Workforce Outreach

Presiding Judge Janet Barton and Judicial Branch Administrator Ray Billotte held 5 Brown Bag sessions across Maricopa County to share the Judicial Branch's business plan, the strategic plan, and their vision of the Judicial Branch's future with employees. Attendees were encouraged to ask questions and interact with these leaders, so that both leaders and the general workforce could learn and understand each other's concerns and interests.

Leadership Academy

27 students completed Adult Probation's award-winning Supervisor Leadership Academy. Grounded in leadership principles, the Academy focused on leadership in a learning organization and prepared managers to lead a highly effective probation organization.

Court Reporting Leadership

The Court Reporting Department restructured the department, creating more leadership opportunities, including 6 permanent court reporter team supervisor positions. One task of the new supervisors will be to create a balanced workload for all reporters while assuring that resources are used to the fullest advantage.

Emergency Management for Workforce Engagement

The Security Department co-developed and co-hosted an Online National Webinar training program on Emergency Management for the National Association for Court Management, created and distributed Emergency Response Procedures Flip Charts and the Judicial Officer Emergency Procedure Manuals, and conducted and evaluated 55 facility fire drills.

Employee Satisfaction Survey (ESS) Redesign

The Judicial Branch periodically surveys employees to empirically measure how employees feel about working in the Judicial Branch, and designs projects and initiatives to support improvements where needs are identified. Since the last ESS, the Judicial Branch implemented 5 values and items were included in the ESS to assess employees' perceptions of these values throughout the Judicial Branch. Results of the traditional ESS and values portions of the survey will be used to guide strategic planning efforts and support the values the Judicial Branch has espoused.



Increased Compensation

In June 2017, a Pay for Performance plan was implemented that resulted in 2,320 employees receiving a merit-based pay increase effective in July, with more employees eligible for increases as they reach their 1-year anniversary with the organization. Additional compensation projects included market studies for a number of classifications including Court Interpreters, Clinicians, Communication System Operators, Judicial Clerk Associates, and Bailiffs. These groups provide important and valuable services for the Judicial Branch and had been experiencing critical recruitment difficulties or issues retaining staff.

Interactive New Employee Experience

A fresh approach to onboarding was designed to engage new employees and reduce turnover, as well as to provide education regarding employees' role in providing excellent customer service. Incorporating guidelines established by the Society of Human Resources Management, the program focuses on compliance, clarification, culture and connection.

Compliance

Interactive and engaging computer based trainings assist with compliance with policies and procedures in the new employee experience.

Clarification

Guides were created to help both hiring managers and new employees navigate the new employee onboarding process.

Culture

The Judicial Branch has a unique, traditional culture that can be intimidating to those unfamiliar with it. New employees are educated about the purpose of public service at a Half Day Welcome Event, creating a sense of belonging and pride. The event concludes in a courtroom with a swearing in ceremony.

Connection

A Peer Buddy program pairs a trained employee with the new employee to answer questions and assist in navigating the vast Judicial Branch, with multiple locations throughout the county and over 3,000 employees.



Learning Management System

The Education and Training Department played a key role in the implementation of Maricopa County's new learning management system, The HUB. Staff assisted in the identification of the vendor, were extensively involved in the customization, and were responsible for training end users and troubleshooting the system. The system is already showing improved customer satisfaction, and increased compliance and accountability.



Judges *Pro Tempore* Training

In collaboration with the Education and Training Department, Alternative Dispute Resolution established an online, interactive training for Family and Civil Department judges *pro tempore* to replace the current training manuals. In addition to being more engaging, the online process enables the department to track and send an electronic certificate of completion.

Risk Reduction Training

To continue building staff skills and advance the implementation of evidence-based practices in Adult Probation, a major training initiative, "Achieving Risk Reduction through Effective Staff Interactions," was planned and trainers were trained. The trainings will be delivered to adult probation officers and supervisors throughout the next year.

Communication Training

113 managers in Adult Probation completed *Crucial Conversations, Tools for Talking When Stakes are High*, and 3 managers became certified trainers. 3 managers in Juvenile Probation, and 4 in Superior Court also became trainers, and will begin training other managers in Fiscal Year 2018. The training provides powerful strategies and tools for handling difficult conversations and enhances skills for effective leadership. Plans are in place for Adult Probation to deliver the follow-up training, *Crucial Accountability*, over the next year.

Comprehensive Mental Health Court Curriculum

The Probate and Mental Health Department developed an official curriculum for the Comprehensive Mental Health court, which includes Seriously Mental Illness Probation, Veteran's Court, and Rule 11. These calendars are very unique and require specialized curriculum for cross-training Judicial Officers and staff to assist with coverage when necessary.

Collaborative Training

Juvenile Probation trained over 200 staff in practical, evidence-based supervision tools and interventions, and provided nationally recognized training through the National Judicial College for over 90 individuals from 22 Juvenile Department partners targeting youth that present sexually abusive behavior.

ALWAYS LEARNING



In 2016 all employees and Judicial Officers were 100% compliant with the 16-hour continuing education requirement known as COJET.

Judicial Branch Infrastructure

The Judicial Branch of Arizona in Maricopa County must have an adequate infrastructure to maintain and improve performance. Thus, it is committed to improving the technological infrastructure, facilities and space, and physical and cyber security. We are proud of the departments across the Judicial Branch contributing to projects in these areas. While the departments primarily responsible for technology, facilities, and security tasks are independent of each other, extraordinary coordination and collaboration between them and other Judicial Branch departments are crucial for success.



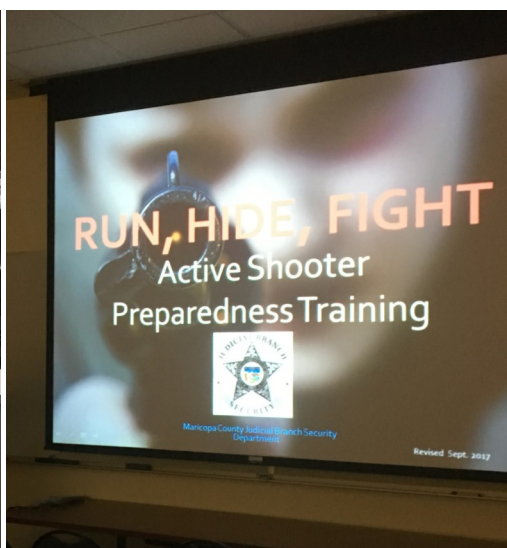
Strategic Projects

Disaster Plan

The Judicial Branch's disaster and emergency plans were updated by identifying emergency preparedness liaisons by Branch to complete a Continuity of Operation Plan (COOP), publishing Judicial Branch Emergency Evacuation Policy Letters and Emergency Evacuation Team (EET), updating Automated External Defibrillator (AED) procedures, updating officer CPR certifications, and testing the GovDelivery Judicial Branch notification system.

Active Shooter Training

The Security Department developed an active shooter protocol for all employees, and communicated that through customized, office-specific training. 400 employees have been trained on the active shooter response in the workplace in Fiscal Year 2017.





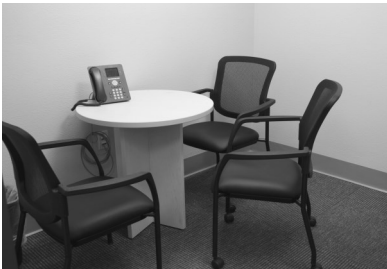
Construction at the Southeast Regional Court Center Family Hearing Room

Facilities Improvements

The Facilities Department was responsible for a variety of changes made to support the needs of the Judicial Branch. The department re-keyed the Juvenile Detention Center in Phoenix, reorganized the warehouse inventory to adapt to the new county accounting system, and saved more than \$200,000 by refurbishing or repurposing existing furniture instead of purchasing new.

New and Renovated Courtrooms

Additional space for courtroom functions have been established throughout the county to address our expanding needs and population. The East Court Building renovated the 9th floor to add 4 electronic courtrooms. A new Family Hearing Room at the Southeast Regional Court Center accommodates growth in the Family Department. Finally, a new courtroom inside the Desert Vista Annex helps the mentally challenged feel as comfortable as possible during their treatment process. The Annex courtroom eliminates the need to transport patients to another facility for their court hearings, supporting both inpatient and outpatient needs.



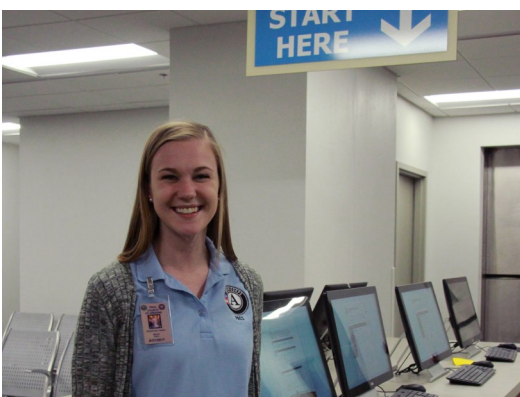
Desert Vista Annex Courtroom

Branch Infrastructure



New Law Library Resource Center (LLRC) Space

The LLRC moved into a freshly remodeled space on the first floor of the East Court Building that combined the Law Library and the Self Service and Protective Order Centers into one convenient location to create seamless service for patrons. Patrons now have access to 56 computers for legal information and research including the case management system. Additional display systems, training room, and conference room technologies built capacity for workshops and meeting spaces. Additionally, a dedicated Clerk's filing counter for patrons services an average of 60 patrons a day.



The Security Department developed resources, as well as purchased specialized equipment to enhance the Judicial Branch's safety and security, including:

- 

A collection of personal emergency equipment. In the center is a large red backpack with a black "J. JORDEN" label and a white "FIRST AID EMERGENCY" patch. To the left are several first aid kits in blue and white packaging, a yellow flashlight, and a black flashlight. To the right is a portable radio, a yellow "SAFETY FAN" device, and a pair of white work gloves. A red and black tool, possibly a multi-tool or saw, lies in front of the backpack. The background is a plain, light-colored surface.

The infographic features a central vertical bar divided into four colored segments, each representing a different facility type. To the left and right of the bar are stylized human figures, with a larger figure in the center of each side, suggesting a large population. The data is as follows:

Facility Type	Number of People in Custody
Probation Offices	447,951
Justice Courts	251,058
Downtown Court Complex	1,026,820
Regional Courthouses	1,469,224

Technology Improvements

Alternative Dispute Resolution (ADR)

A scheduling page was added for the Family ADR cases in the case management system. This page replaced the antiquated ADR Outlook Calendar, and eliminated the phone calls to ADR to schedule family matters. The scheduling page has enabled judicial officers to schedule settlement conferences and distribute orders to appear in open court.

Probate and Mental Health Department

Probate customers at the Northwest Regional Court Center were provided with remote customer service capabilities to allow for uninterrupted customer service regardless of staffing resources.

Juvenile Department

The Court Appointed Special Advocate (CASA) web application underwent a major website upgrade to streamline screening, triage, match cases for advocate appointment, track cases in progress, and document case outcomes.

Criminal Department

An application was developed and implemented statewide for the Department of Public Safety for DUI blood draw search warrants, assisting counties outside of Maricopa with 319 electronic search warrants in Fiscal Year 2017. E-projects were also completed, allowing fingerprints to be collected, and sentencing documents to be amended and distributed to all relevant stakeholders.

Family Department

The case management system was updated to provide real time temporary orders and referrals for community services to litigants in Family Department hearings. Judicial Officers can create the orders as the hearing progresses, and litigants can “walk away” with orders in their hands when the hearing concludes.



Technology Improvements

Law Library Resource Center

An Instructional Technology Coordinator is now dedicated to facilitating technology integration into workshops and patron services. Also, online Self Service Forms (ezCourt Forms) were upgraded to a mobile-friendly design.

Court Reporting Department

A new system was created to back-up and store electronic court reporter notes. The new system went live in August 2017.

Court Interpretation

8 additional courtrooms were upgraded with the Remote Interpreter Program equipment and installed software upgrades. By implementing these changes, short and spontaneous events can be handled remotely by local Spanish interpreters county-wide allowing Court Administration to better allocate staff and contractor resources.

Infrastructures Projects

Court Technology Services upgraded networks and infrastructure at 5 locations to provide speed stability and increased security, deployed 250 new laptops with technology enhancements, and completed 75% of a data center move to a Tier 3 State of the Art facility.

Governance and Accountability

As a co-equal branch of government, the Judicial Branch of Arizona in Maricopa County must maintain authority and control over its duties and responsibilities to ensure constitutional and statutory obligations are met that serve the citizens of Maricopa County. Equally important, the Branch is also committed to continuing to communicate and work effectively with the other branches of government to strengthen justice services in Maricopa County as well as educate the public about the Judicial Branch. The Judicial Branch is proud of the projects and accomplishments that have exhibited the strength of our governance and accountability this year.



Strategic Projects

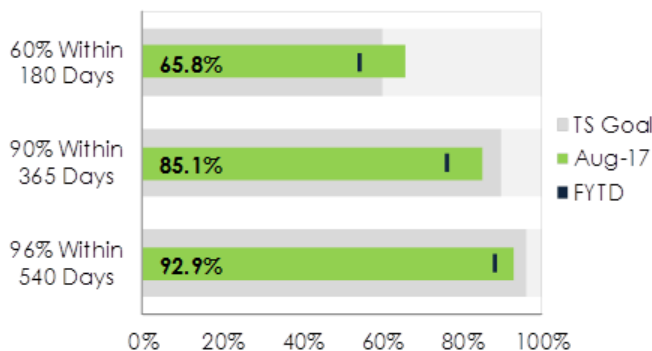
Leadership Training

The first annual leadership training for executive team and leadership judges was completed in September 2016. In this full-day training, Judicial Branch leaders enhanced skills to improve governance, learned about current leadership trends, promoted innovation, and provided channels for collaboration between judicial officers and administration.

Study Time to Resolution

Timely resolution is unique for each department, case type, and individual case. Statutory timelines, judicial caseloads and oversight, and the public's increased expectations of expediency guide timeliness. By closely studying the times to resolution over the last year, not only has the Court identified opportunities for improvements, but also demonstrated the court's ability to govern its own affairs.

Civil Department Time Standards for August, 2017



Strategic Vision

Juvenile Probation released a new Strategic Vision grounded in Core Principles to optimize evidence based practices and improve outcomes for youth beyond recidivism. This Strategic Vision and accompanying goals and projects support the Mission, Vision and Values of the Maricopa County Judicial Branch and the State Courts Strategic Agenda.

Adult Probation Survey

A survey of law enforcement and criminal justice partners was conducted to receive feedback regarding satisfaction with the Adult Probation Department. A satisfaction rating of 93.4% indicates that the Adult Probation Department is nurturing relationships with stakeholders that will provide the access to justice probationers need.



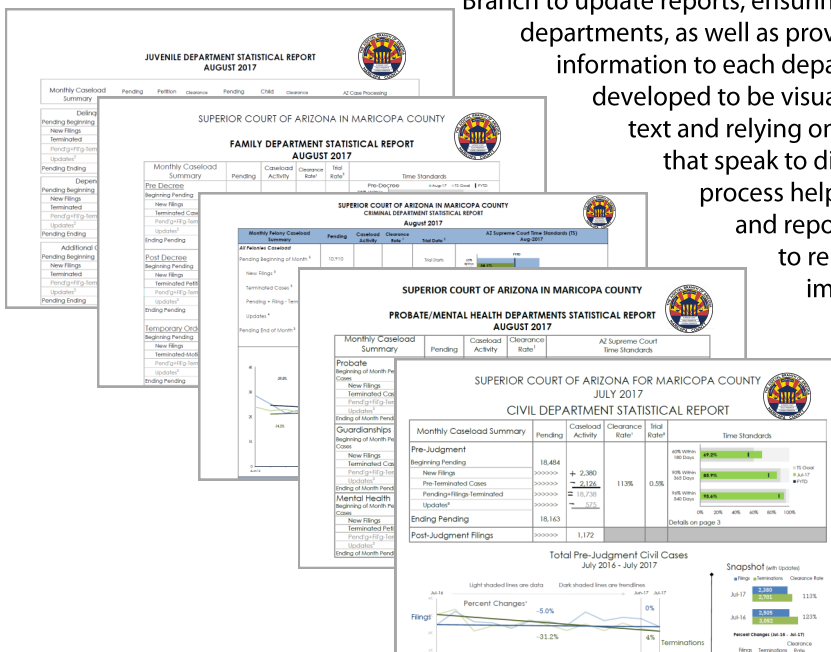
Performance Measurement

Juvenile Probation began piloting Performance-based Standards (PbS) in August 2016, a data-driven continuous improvement process designed for secure juvenile facilities. Since October 2016 the Durango Detention facility used PbS to review key aspects of its operations including family engagement, youth and staff safety, health, justice, and programming. Surveys of youth, staff, families, and volunteers will guide analysis and improvement plan development.

Also, the University of Cincinnati Corrections Institute assessed the reliability and validity of Juvenile Probation's recidivism risk and needs assessment, Arizona Youth Assessment System (AZYAS). Reliability testing was conducted and validity testing will be completed in Fiscal Year 2018.

Monthly Departmental Report Redesign

The Research and Planning Department (RAPs) collaborated with departments across the Judicial Branch to update reports, ensuring consistency between departments, as well as providing the most pertinent information to each department. These reports were developed to be visually informative by reducing text and relying on graphic representations that speak to diverse audiences. The process helped to identify data entry and reporting issues, allowing RAPs to remedy these issues and improve the quality and utility of the reports.



Specialty Court Reporting

Probate and Mental Health Department administration continues to develop internal tools for tracking specialty court cases like Seriously Mentally Ill Probation and Veteran's Court. The number of active, new, and exiting participants, success rate, length of time spent in the program, rate of attendance at hearings and therapeutic sessions, and rate of homelessness are measured through a variety of data analytic tools.

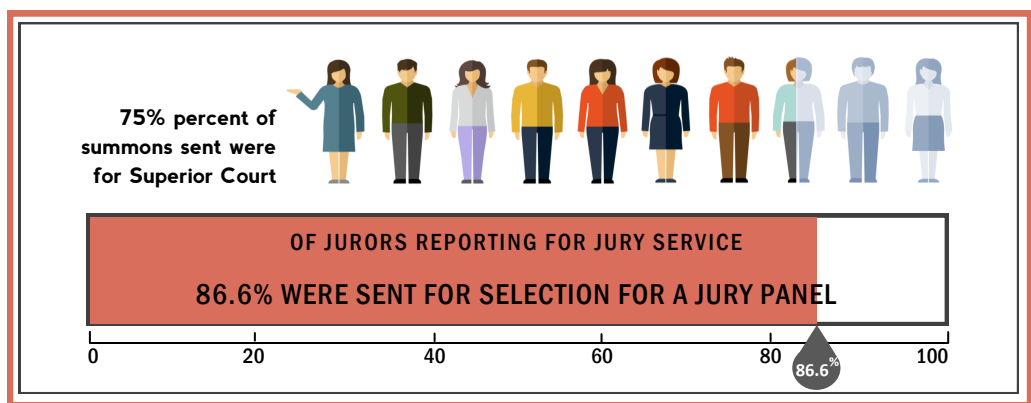
Governance and Accountability

Juror Privacy

The Jury Department implemented new policies and practices to increase juror privacy and confidentiality from summons through end of service, including while serving on a trial.

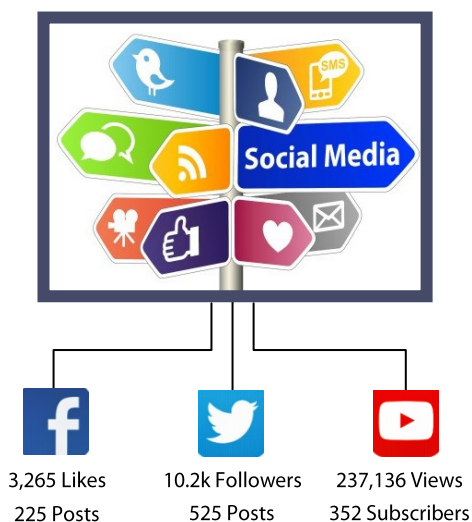
Effective Use of Jurors

Striving to make the most of the resources invested in jury trials, and remain accountable to the public who make jury trials possible, the Jury Department tracks jury utilization. While only 75% of the Summonses sent for jury service were for Superior Court, 86.6% of those individuals that arrived at a Superior Court location for jury service were sent for selection on a jury.

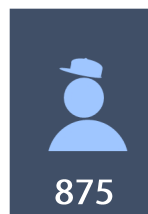


Media

The Public Information Office is responsible for maintaining the Judicial Branch social media presence, as well as producing press releases, liaising with the media, and educating student visitors.



News Releases,
articles, flashes,
and clips



Student
Visitors



Requests for
Cameras in the
Courtroom

To learn more about each of the departments, see their respective webpages:*

[Adult Probation](#)

[Juvenile Probation](#)

[Superior Court](#)

[Alternative Dispute Resolution](#)

*Business Services Department

[Civil Department](#)

*Court Interpreters

*Court Reporting

*Court Technology Services

[Criminal Department](#)

* Webpage in development.

*Education and Training

*Electronic Recording

*Facilities

[Family Department](#)

[Jury Operations](#)

[Juvenile Department](#)

[Law Library Resource Center](#)

[Media Relations](#)

[Probate and Mental Health Departments](#)

*Security

Awards



National Association of Counties Awards (NACo)

****The Cradle to Crayons Clinical Services program** has a current successful family reunification rate of 57%. Furthermore, 96% of families who participate in C2C Clinical Services have their children remain home.

****CANVAS** stands for “Creating Art, Nurturing Vision, Achieving Success.” Specialty Court participants who are interested in art have an opportunity to work with the Court and community partners to find ways to be creative in the community.

Risk Assessment Certification is of utmost importance to evidence based practices. Officer Bruce Baus developed a risk assessment recertification, contributing to a culture of continuous improvement by offering staff on-going educational opportunities.

Adoption Day has been celebrated and promoted in the Juvenile Department for more than 15 years. For several years, Maricopa County has held the largest annual adoption celebration event in the country. In 2016, 317 adoptions were finalized.

Family Reunification Day honors and celebrates families who have successfully reunified after their children were removed and placed in foster care.

The Expedited and Differentiated Case Process is a case processing practice improvement that reduced the length of time from arrest to the initial court hearing by accelerating the review of complaints. Case processing times decreased from 66 days to 18 days.

The Community Coordinator program offers a service to the Court and families by resolving barriers to court-ordered service delivery and providing timely, accurate information to the Court to increase quality, meaningfulness and positive outcomes of mediation.

A performance evaluation program was successfully implemented and has resulted in consistent evaluations. This consistency improved personnel management and improved existing county government programs in community supervision of probationers.

The Safety Program for Work Crew Leaders provides specially designed safety training as well as safety equipment tailored to the needs of part-time Work Crew Leaders in the Adult Probation Department’s Community Restitution Program.

**** Chosen as one of NACO’s 100 Brilliant Ideas at Work**

Awards

Judge Colleen McNally received a 2017 Casey Family Programs Excellence for Children Award for Leadership. This national honor is given to leaders who have demonstrated distinguished work, exceptional leadership and relentless dedication to improving the lives of children and families.

Judge Dawn Bergin was named the Phoenix Chapter of the American Board of Trial Advocates' 2016 Judge of the Year. ABOTA promotes the efficient administration of justice and constant improvement of the law.

Judge Dawn Bergin earned the Arizona Association for Justice's 2017 Judicial Integrity Award. The award goes to a judge who exemplifies the highest standards of judicial conduct and independence, is knowledgeable of and faithful to the law, patient, dignified and courteous to all who appear before their court, and endeavors to improve the administration of justice.

Judge George Foster was presented the Arizona Black Bar's Excellence in Diversity Award. The awards recognizes attorneys, law firms, corporations, academic institutions and other agencies who go above and beyond to promote, implement, and advance diversity and inclusion in the Arizona legal profession.

Commissioner Aryeh Schwartz was named the Maricopa County Bar Association's 2017 Judicial Officer of the Year. Commissioner Schwartz was recognized for his contributions to the MCBA, and the legal and non-legal communities.

Sheila Tickle received the Arizona Association of Drug Court Professionals' Commitment to Excellence Award. The award recognizes an individual who has demonstrated exemplary performance and consistently excels through integrity and strong commitment to the mission and values of the organization they represent.

Catherine Soileau received the Correctional Health Services' Commitment to Excellence Award for her work in Rule 11 Court. The Award is given to 2 recipients each year for dedication and commitment to providing outstanding service, maintaining perseverance in the face of adversity, and positively motivating others.

Probation Officer Martha Mays was presented with the American Probation and Parole Association's 2016 Scotia Knouff Line Officer of the Year Award. This award honors a probation, parole, or community corrections officer who has performed assigned duties in an outstanding manner, and/or made significant contributions to the profession.

Probation Officer Kyle J. Miller was presented with the Warriorship Award at the Blue Courage Inclusive Leadership Training. The award is given to one student in each class who truly exemplifies the core values of an inclusive leader and walks the path of the warrior.

Probation Officer Bruce Baus was recognized by the Administrative Office of the Courts Educational Services for the 2017 Excellence in Training Award for development of risk assessment recertification that has been replicated in other counties.

Juvenile Department received the Infant Toddler Mental Health Coalition of Arizona's 2016 Sally Campbell Award. Superior Court was recognized for outstanding service and leadership in the field of infant mental health.

The Law Library Resource Center's Providing Access to Court Services program was awarded the Arizona Supreme Court's 2016 Strategic Agenda Award. This award recognizes a county program for promoting a strategic agenda focus, in this case, Access to Justice.

Juvenile Probation Department, The Maricopa County Arizona Teen Court Association (AZTCA) won the Governor's Volunteer Service Award for Inspired Youth Leadership in 2016. The award promotes an ethic of service and volunteerism, and recognizes volunteer efforts that strengthen communities and improve quality of life for Arizonans.

Superior Court Judges



Merit Selection

The 98 Superior Court judges in Maricopa County do not run for office in partisan elections. The judges are appointed to the Bench through the merit selection process, and remain accountable to the public through retention elections, occurring every 4 years.

Every 2 years, the Judicial Performance Commission, a 32 member panel consisting of mostly public members, surveys attorneys, litigants, and members of the public concerning each judge's skills, judicial temperament, and administrative performance. These results are made available to the public and allow voters to make informed decisions before casting their vote.

Merit Selection Benefits

Selecting Maricopa County Superior Court Judges through the merit selection process results in judges who are highly qualified and experienced. This practice also increases diversity within the Bench, supports a fair and impartial Court, and enhances access to justice for all citizens of Maricopa County.

Superior Court Commissioners



Commissioner Selection

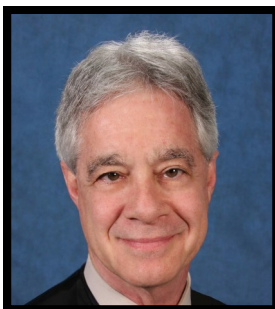
At the end of the 2017 Fiscal Year, the Superior Court in Maricopa County had 61 commissioners, who performed a variety of judicial duties and responsibilities, and were vital to the success of the Court. In addition to being Judges Pro Tempore, and thus available to handle many of the same assignments as Superior Court Judges, Commissioners sit in all Court Departments and preside over some of the busiest calendars, including Criminal Initial Appearance, Probation Violation Hearings, Orders of Protection, and emergency mental health matters.

Commissioner candidates must submit an extensive application. The minimum qualifications for application include being a United States citizen, a resident of Maricopa County at the time of appointment, of good moral character, a licensed member of the State Bar of Arizona, and having been a resident of the State of Arizona for at least the 5 years preceding appointment. All qualified applications are reviewed by the Superior Court's Commissioner Nomination Committee, chaired by the Court's Associate Presiding Judge. Following initial Committee due diligence review, candidates may be invited to interview before the Nomination Committee. A second level of due diligence review is completed, and then a list of potential candidates is forwarded to the Presiding Judge for consideration of appointment as a Superior Court Commissioner.

Department and Regional Presiding Judges



Honorable Suzanne Cohen
Family Department



Honorable Andrew Klein
Probate and Mental Health Department



Honorable Joseph Kreamer
Northeast Regional Facility



Honorable Colleen McNally
Juvenile Department



Honorable Kathleen Mead
Northwest Regional Facility



Honorable Sam Myers
Criminal Department



Honorable Robert Oberbillig
Southeast Regional Facility



Honorable Barbara Spencer
Presiding Commissioner



Honorable Randall Warner
Civil Department



Honorable Joseph Welty
Associate Presiding Judge



Honorable Christopher Whitten
Tax Department

Judicial Branch Executive Team



Barbara Broderick
Chief Probation Officer,
Adult Probation Department



Dennis Carpenter
General Counsel



Shawn Friend
Deputy Court
Administrator



Sean Gibbs
Security Director



Phillip Hanley
Finance Director



Diana Hegyi
Deputy Court
Administrator



Bob James
Deputy Court
Administrator



Eric Meaux
Chief Probation Officer,
Juvenile Probation Department



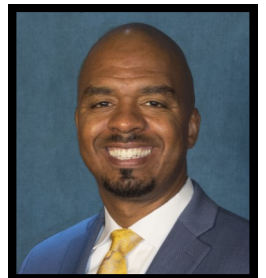
Jayne Pendergast
Chief Information
Officer



Danna Quinn
Human Resources
Director



Karen Westover
Deputy Court
Administrator



Richard Woods
Deputy Court
Administrator

Court Department Administrators



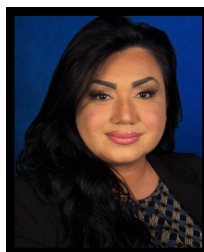
Bryan Bouchard
Media Relations



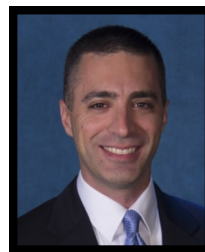
Brian Bledsoe
Court Interpreters



Chris Bleuenstein
Criminal Department



Elaina Cano
Probate and Mental
Health Departments



Michael Cimino
Adult Probation
Department



Cheri Clark
Family Department



Ken Crenshaw
Electronic Recording



Emelda Dailey
Alternative Dispute
Resolution



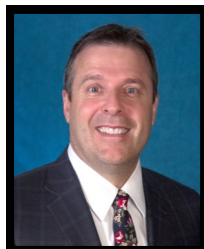
Lori Dennison
Court Reporting



Michelle Dunivan
Research and
Statistics



Nicole Garcia
Jury Operations



Shawn Haught
Law Library
Resource Center



Michaela Heslin
Juvenile Probation
Department



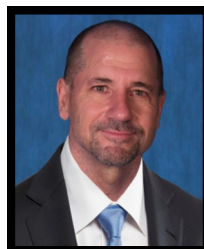
Peter Kiefer
Civil Department



Sara Murillo
Juvenile Probation
Department



Cindy Reid
Innovation and
Education Director



Saul Schoon
Adult Probation
Department



Sheila Tickle
Juvenile Department



Teresa Tschupp
Juvenile Probation
Department



Therese Wagner
Adult Probation
Department

Thank you

This publication has been made possible by the coordination and efforts of many contributors. Thank you to:

Mary Byrnes of Research and Planning for layout and visualizations

Media Relations Department for providing photography services throughout the year

Dan Sitzler for his layout of the New Employee Onboarding layout

Shawn Friend for edits of earlier versions

Judicial Branch Executives and Administrators that provided the data and information to populate these pages.



Disclaimer

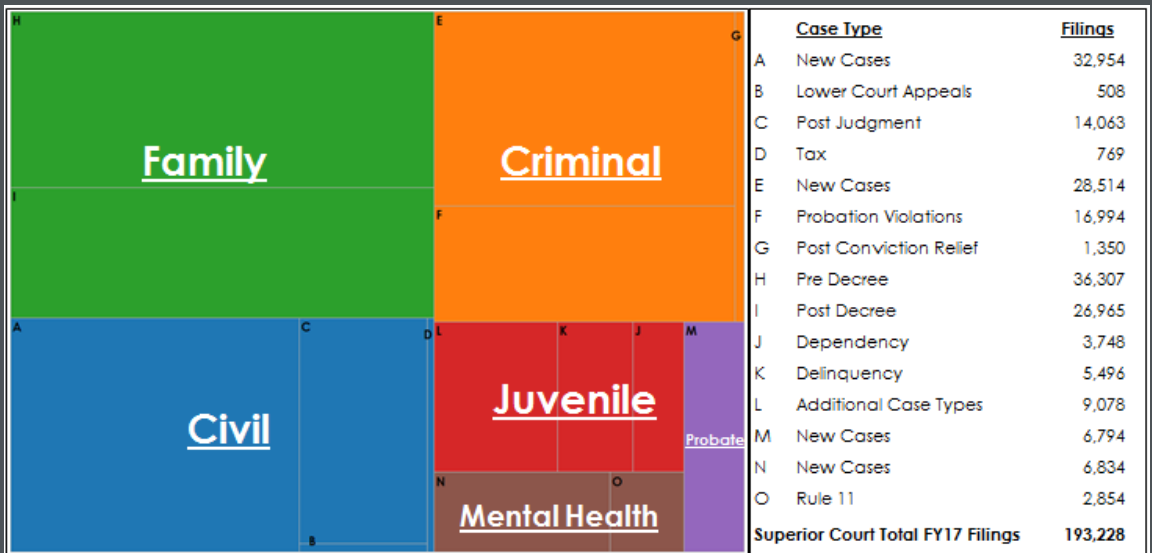
The data used for this Annual Report was taken from data entered into the Court's case management system, the integrated Court Information System (iCIS). As such, this data relies on hundreds of Judicial Branch employees and partners entering data into the system, 24 hours a day, 365 days per year. We are confident that the numbers presented in this report accurately reflect the data available at the time of the Annual Report preparation. However, because data entry is sometimes delayed or corrected, there may be slight differences from numbers reported in prior or subsequent publications.

Measurements

Appendix A through Appendix D detail the filings, terminations and clearance rates for 5 court departments: Criminal, Civil, Family, Juvenile, and Probate and Mental Health. Filings refers to the number of cases that were initiated within this Fiscal Year. Terminations refers to the number of cases that received a final decision, so that no further court oversight is necessary, unless a post-judgment or post-decree petition or motion is filed by one of the parties. The clearance rate refers to the comparison of filings to the number of terminations, such that a clearance rate over 100% shows that more cases were terminated than filed, and a clearance rate under 100% shows that more cases were filed than terminated.

Appendices

Total Filings: 193,228



Appendix A

Criminal Department

	<u>Filings</u>	<u>Termina- tions</u>	<u>Clearance Rate</u>	<u>Ending Pending as of 6-30-2017</u>	<u>FY16-FY17 Filings % Change</u>
Criminal Cases	28,514	28,146	99%	10,962	-7%
Person - Homicide	241	206	85%	315	1%
Person - Sex Offenses	444	542	122%	493	-15%
Person - Kidnapping	361	263	73%	242	-3%
Person - Robbery	645	603	93%	355	16%
Person - Aggravated Assault	2,397	2,180	91%	1,182	3%
Person - Other Assaults	314	521	166%	98	-28%
Property - Burglary	1,152	918	80%	568	4%
Property - Auto Theft	922	865	94%	379	18%
Property - Other	3,444	3,405	99%	1,604	-10%
Drug - Possession/ Paraphernalia	13,374	13,434	100%	2,325	-9%
Drug - Sales/Other	1,411	1,211	86%	1,347	-10%
Weapons	651	703	108%	383	-13%
Public Order	392	485	124%	144	-2%
Motor Vehicle - DWI / DUI	1,233	1,215	99%	666	-15%
Motor Vehicle - Serious Violations	63	41	65%	41	40%
Motor Vehicle - Other	164	149	91%	88	-3%
Other Felony / Unclassified	1,284	1,358	106%	732	0%
Misdemeanor	22	47	214%	0	29%
Post-Conviction Relief					
Petitions	1,350	1,503	111%	N/A	-2%
Probation Violation					
Petitions	16,994	16,994	100%	N/A	10%

Appendix B

Civil Department

	<u>Filings</u>	<u>Terminations</u>	<u>Clearance Rate</u>	<u>Ending Pending as of 6-30-2017</u>	<u>FY16-FY17 Filings % Change</u>
Civil Court	47,525	33,805	71%	18,667	0.2%
New Filings	32,954	33,283	101%	18,484	4%
Tort Non-Motor Vehicle	1,992	1,472	74%	2,168	33%
Tort Motor Vehicle	5,361	4,977	93%	4,608	6%
Medical Malpractice	275	298	108%	441	-9%
Contract	10,238	8,966	88%	7,121	19%
Tax	5	7	140%	1	67%
Eminent Domain	91	73	80%	116	6%
Unclassified Civil	14,992	17,490	117%	4,029	-7%
Lower Court Appeals*	508	522	103%	183	-9%
Post Judgement Filings	14,063	N/A	N/A	N/A	-8%
Garnishment	12,171	N/A	N/A	N/A	-11%
Judgment Debtor Exams	1,316	N/A	N/A	N/A	13%
Supplemental Proceedings	576	N/A	N/A	N/A	33%
Injunction Against Harassment	471	N/A	N/A	N/A	2%
Tax	769	938	122%	521	-10%
Cases of Record	577	759	132%	460	-10%
Property	196	352	180%	199	-21%
Other	381	407	107%	261	-3%
Small Claims	192	179	93%	61	-12%
Property	189	177	94%	60	-13%
Other	3	2	67%	1	N/A
Arbitration	9,919	11,203	113%	6,209	10%

* Includes Criminal Traffic LCA

Appendix C

Family, Probate and Mental Health

	Filings	Termina- tions	Clearance Rate	Ending Pending as of 6-30-2017	FY16-FY17 Filings % Change
Family Court	63,272	63,436	100%	20,915	0.3%
Dissolution	18,245	18,381	101%	8,272	-1%
Other Cases	18,062	18,080	100%	3,684	5%
Subsequent Filings	26,965	26,975	107%	8,959	-2%
Probate Court	6,794	9,101	134%	22,986	4%
Estate Probates and Trust Administrations	4,341	5,983	138%	6,078	1%
Guardianships and Conservatorships	2,315	2,993	129%	16,864	7%
Adult Adoptions	138	125	91%	44	103%
Mental Health	6,834	7,359	108%	4,405	31%
Rule 11 Filings	2,854	N/A	N/A	N/A	26%
Limited Jurisdiction	412	N/A	N/A	N/A	16%
Superior Court	2,442	N/A	N/A	N/A	28%

Appendix D

Juvenile Department

		Termina- tions	Clearance Rate	Ending Pending as of 6-30-2017	FY16-FY17 Filings % Change
Juvenile - Petitions and Citations	Filings				
Petitions	18,322	17,879	98%	13,827	-3%
Delinquency	4,190	4,009	96%	2,021	2%
Delinquency-Citations	187	186	99%	67	-12%
Delinquency-Violations of					
Probation	1,119	1,149	103%	317	-5%
Dependency	3,748	4,279	114%	7,026	-17%
Guardianship	2,703	2,684	99%	781	2%
Adoption	2,827	2,453	87%	1,110	20%
Adoption Certifications	712	410	58%	745	-40%
Severance	1,063	842	79%	747	12%
Severance (including motions)	1,709	1,796	105%	994	4%
Emancipation	19	24	126%	4	-24%
Injunctions Against Harassment	36	39	108%	10	24%
Relinquishments	-	-	N/A	3	N/A
ICWA Relinquishments	9	8	89%	2	N/A
Juvenile - Children Counts	23,421	23,714	101%	19,147	4%
Delinquency	3,789	3,633	96%	1,617	3%
Delinquency-Citations	183	178	97%	53	-10%
Delinquency-Violations of					
Probation	1,027	1,046	102%	279	-6%
Dependency	6,079	7,195	118%	11,526	-21%
Guardianship	3,636	3,644	100%	1,030	-2%
Adoption	3,892	3,475	89%	1,413	19%
Adoption Certifications	712	410	58%	745	-40%
Severance	1,380	1,218	88%	880	-16%
Emancipation	19	24	126%	4	-24%
Injunctions Against Harassment	36	39	108%	10	24%
Relinquishments	-	-	N/A	3	N/A
ICWA Relinquishments	9	6	67%	4	N/A
Severance (including motions)	2,659	2,846	107%	1,583	110%
Existing Guardianships	14,000	N/A	N/A	14,400	4%

Appendix E

Courtroom Services Departments

Courtroom Services Data	FY16 <u>Totals</u>	FY17 <u>Totals</u>	FY16-FY17 <u>% Change</u>
Summoned Jurors	586,425	530,073	-10%
Superior Court	431,544	396,639	-8%
City Court	106,737	98,453	-8%
Justice Courts	45,361	34,981	-23%
County Grand Jury	2,482	N/A	N/A
State Grand Jury	301	N/A	N/A
Juror Pay	\$3,508,426	\$3,386,651	-3%
Juror Pay	\$858,108	\$784,308	-9%
Juror Mileage	\$2,163,599	\$2,092,481	-3%
Lengthy Trial Fund	\$486,551	\$509,772	5%
Misc. Fees	\$168	\$90	-46%
Court Interpretation and Translation (CITS)			
Spanish Interpretation Events	41,763	26,875	-36%
Lesser Used Language Interpretation Events	3,003	3,637	21%
American Sign Language Interpretation Events	859	814	-5%
Spanish Interviews Transcribed and Documents Translated	10,101	12,277	22%

Appendix F

Finance

Superior Court Expenditures (FY 2017 Budget \$107 M)

Expenditures	FY16 Totals	FY17 Totals	FY16-FY17 % Change
Expenditures	\$96,997,999	\$104,312,371	8%
General	\$84,092,540	\$87,410,087	4%
Superior Court Special Revenue	\$4,578,865	\$4,881,783	7%
Superior Court Grants	\$2,715,512	\$5,159,653	90%
Superior Court Fill The Gap	\$2,108,328	\$2,009,415	-5%
Conciliation Court Fees	\$1,372,000	\$1,583,362	15%
Expedited Child Support	\$600,000	\$677,500	13%
Other	\$1,530,754	\$2,590,571	69%
Law Library	\$455,594	\$1,390,971	205%
Judicial Enhancement	\$403,560	\$499,000	24%
Probate Fees	\$392,000	\$392,000	0%
Domestic Relations Mediation			
Education	\$180,600	\$200,600	11%
Spousal Maintenance Enforcement			
Enhancement	\$99,000	\$108,000	9%

Adult Probation Department Expenditures (FY 2017 Budget \$103.5 M)

Expenditures	\$95,829,714	\$102,644,094	7%
General	\$47,994,265	\$51,887,521	8%
Detention Operations	\$33,044,917	\$35,088,861	6%
Adult Probation Fees	\$12,236,760	\$12,743,611	4%
Adult Probation Grants	\$2,553,772	\$2,924,101	15%

Juvenile Probation Department Expenditures (FY 2017 Budget \$59.2 M)

Expenditures	\$55,464,137	\$58,574,551	6%
General	\$32,700,700	\$17,069,012	-48%
Detention Operations	\$16,679,598	\$34,674,620	108%
Juvenile Probation Grants	\$3,385,692	\$3,928,047	16%
Juvenile Probation Special Fees	\$2,489,773	\$2,669,777	7%
Juvenile Probation Diversion	\$204,375	\$214,095	5%
Juvenile Restitution	\$3,999	\$19,000	375%

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For further information contact:

Michelle Dunivan, PhD

Research and Planning Services Manager

125 West Washington Street

Phoenix, Arizona 85003